

# Using Hand Raise in BoilerConnect Student

## NEED HELP WITH SOMETHING? USE HAND RAISE!

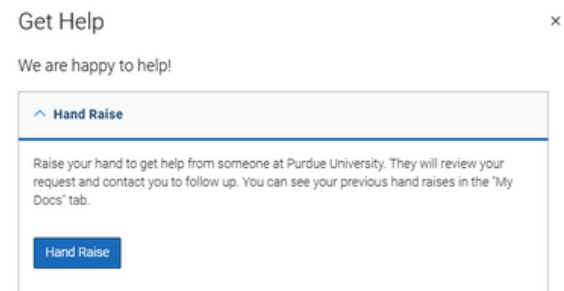
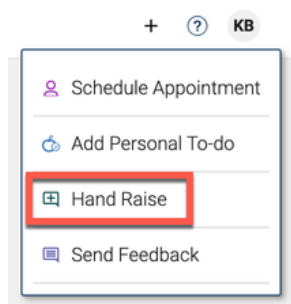
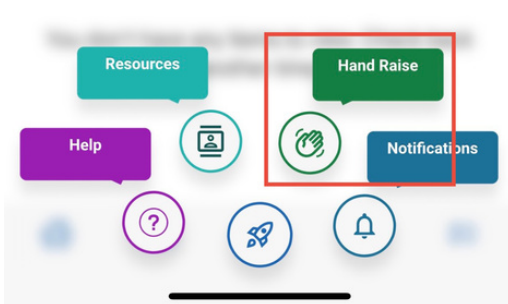


- If you need help with something or don't know where to go, use Hand Raise to ask for help
- Purdue staff will follow up with more info and support

## HOW DO I FIND HAND RAISE?



- Open BoilerConnect Student on your app or desktop
  - **App:**
    - All Apps > Hand Raise
    - Quick Launch > Hand Raise
    - All Apps > Help > Hand Raise
  - **Desktop:**
    - Top menu + (plus sign) icon > Hand Raise
    - Help > Hand Raise
- Fill out the form with more information
- Click submit
- Find a record of your submissions under My Docs



## I SUBMITTED A HAND RAISE. WHAT HAPPENS NEXT?



- You will receive an email to follow up on your concern. This email may include:
  - Resources and how to access them
  - Request to schedule an appointment
  - Request for more information

For more help, contact [boilerconnect@purdue.edu](mailto:boilerconnect@purdue.edu)